

MOTION BY SUPERVISOR MICHAEL D. ANTONOVICH

April 29, 2003

Canvassers for the Department of Animal Care and Control who knock on pet owners doors in search of delinquent pet licenses have alleged that they face suspension and termination if they do not sell at least 70 licenses a week. Canvassers report, that contrary to their Department's policy, to meet their quota they often automatically over charge customers additional years' worth of licenses and late fees, regardless of what the pet owner really owes the Department.

While the County of Los Angeles and the Department of Animal Care and Control do not condone or permit pet owners to be unfairly charged for their pet licenses, as these charges are regulated by County ordinances, the allegations raised should be investigated and if necessary, appropriate corrective actions should be taken to ensure this does not happen in the future.

I, therefore, move that the Board of Supervisors direct the Auditor-Controller, in conjunction with the Director of the Department of Animal Care and Control, to:

1. Review the current procedures and practices for collecting animal license fees and penalties.
2. Make any necessary recommendations for improvements in policies, procedures, practices, or internal controls to maximize and safeguard collections and to reinforce compliance with Department collection directives.
3. Report back to this Board with their findings and recommendations within 60 days.

MDA:sn

MOTION

MOLINA	_____
YAROSLAVSKY	_____
KNABE	_____
ANTONOVICH	_____
BURKE	_____